Investigating the Impact of Technological Distinctive Competencies and Information Technology Capabilities on Internet Entrepreneurship by Means of Innovation Capability

* Ashkan Ayough ** Akbar Alemtabriz *** Mohsen Tavanaei

Abstract

In the information age, establishing an online business has become the most prevalent approach for intrapreneurship. Entrepreneurs with creative ideas have created websites which are now a part of people's daily life. In addition to high financial turnover and considerable economical profits, these websites have changed the face of human life entirely. In this research we intend to investigate the impact of information technology and technological competencies on internet entrepreneurship and compare the extent of their effect. In this research, we try to present a new and unique model for explaining the relationship between internet intrapreneurship and information technology. To achieve this, a model has been provided which can be said to be the only model that investigates the relationship between internet intrapreneurship and technological distinctive competencies. The current research is a descriptive survey which has employed the questionnaire tool in order to gather the required information. Therefore, an authentic questionnaire has been designed and distributed among internet entrepreneurs who do all their activities including advertisement, marketing, and sales through internet. The statistical analysis was conducted on the 202 usable questionnaires using SmartPLS and SPSS software packages. The findings reveal that technological competencies and information technology have significant impact on internet entrepreneurship.

Keywords: Distinctive technological competencies, information technology capability, information technology management, innovation capability, internet intrapreneurship online business

Paper Submission Date : January 15, 2020 ; Paper Sent Back for Revision : January 28, 2020 ; Paper Acceptance Date : February 6, 2020

tarting from the second half of the twentieth century, the world has entered a new era and the dawn of industrial age has begun. Introducing computers to the market and upheaval in the information and communication field linked computers to communication technologies such as telephone and television, and the information chnology revolution occurred. The combination of these technologies caused the emergence of global ommunication network which paved the way for the digital economy (Quinones, Nicholson, & Heeks, 2015). ransforming from the industrial age to emergence of internet, massive changes in goods, products, quality, and istomer tastes occurred and we have witnessed salient technologies which caused the development of a complete ompetitive environment. In the existing competitive environment which is concomitant with fast changes in chnology, the importance of constant innovation increases and new knowledge and technologies and also

Assistant Professor, Department of Industrial Management, Faculty of Management & Accounting, Shahid Beheshti University .C., Tehran, Iran-1983969411. (E-mail: a ayough@sbu.ac.ir)

OI: 10.17010/amcije/2020/v3i1/151772

AMC Indian Journal of Entrepreneurship • January - March 2020

^{*} *Professor*; Department of Industrial Management, Faculty of Management & Accounting, Shahid Beheshti University G.C., hran, Iran - 1983969411. (E-mail: a-tabriz@sbu.ac.ir)

^{**} *Graduate*, Department of Business Management, Shahid Beheshti University G.C., Tehran, Iran – 1983969411. -mail: mohsen.tavanae@gmail.com)

commitment to development are critical factors for organizations (Berchicci, 2013). These changes have led t entrepreneurship presenting new products/services and innovation. When entrepreneurial technological organization pursue opportunities for reaching new resources, they can be much more successful than their competitors (Newber Gopalakrishnan, & Kirchhoff, 2008). It can be said that technology-based organizations cause economic growt and profitability, and also create new industries, products, and innovative processes (Grinstein & Goldman, 2006) To achieve these organizational goals, such organizations should have top management support in fields of technolog and improve their technological skills. They also should develop technological competencies, have stron organizational learning, and have comprehensive cooperation with entrepreneurs in organizations (Fernandes, Raja White, & Tsinopoulos, 2006). On the other hand, it is obvious that organizations need to be more innovative in nev product development to survive in this hyper competitive environments (Chen, Wang, Nevo, Benitez-Amado, & Kou 2015). As an example, the greatest challenge for Procter & Gamble is considering the vast spectrum of consumer need in order to offer fast economic services (Day, 1994). Internet boom in the late 1990s can be considered as an example (combined innovation. Technologies combine with each other and create components that can produce a new array of goods (Rhee, Parent, & Oyamot, 2012). Product innovation is the introduction of products/services that are meant t resolve the needs of people or markets (Damanpour, 1991). Entrepreneurship culture is the ability of a firm to provide working environment which encourages creativity, innovation, risk-taking, tolerance of ambiguity, and productivit For a business to be innovative, it should develop innovation culture first which is a subcategory of entrepreneurshi culture (Khazanchi, Lewis, & Boyer, 2007). Only in this way an organization can exploit all of its informatio technology resources for enhancing its performance. Also, intrapreneurship culture is associated with growth an profitability of the firm (Zahra, 1991). Leaders and managers of organizations have a critical role in implementin strategies and moving towards the organization vision. Senior managers should take into consideration supporting technology, effective cooperation in execution, and with the help of internal capabilities, entrepreneurshi development can be practiced (Martín-Rojas, García-Morales, & Bolívar-Ramos, 2013). According to researcher organizations which increased their entrepreneurial capabilities had reached higher levels of trust and commitment throughout the organization. Support from senior management enhanced the strategies of entrepreneurial endeavor and entrepreneurship would be feasible with the aid of senior management (Knight, 1987).

Research Background

(1) Technological Distinctive Competencies and Innovation Capability

Technological distinctive competencies is an appropriate concept for describing and studying the innovation trend technology. On the other hand, this concept deals with the process of technological knowledge creation (Nieto, 2004 In fact, innovative organizations employ continuous learning process in order to produce new technologic knowledge (Nonaka & Takeuchi, 2000). Decarolis believed that exploiting the satisfying development organizational innovation was one of the main functions of technological distinctive capabilities (Carolis, 2003). Center than the other hand, according to Autio and Yli-Renko (1998), it has been shown that organizations with new technological have certain strengths which competing organizations cannot easily imitate. On the top of these strengths is the technological distinctive competencies which makes effective innovation possible. Organizations recognize the technological opportunities of the market by means of technological distinctive competencies and employ them for creating competitive advantage (Fontes, 2001).

Technological distinctive competencies increase absorption potential and technological knowledge manageme and innovation capability and causes steady and sustainable development in organizational performance. Loksh believed that technological distinctive capabilities had a critical role in innovative performance of organizations ar so, had a positive effect on firm performance (Lokshin, Van Gils, & Bauer, 2009). In general, competencies emerge when a mixture of resources were gathered in order to create a specific capability (Real, Leal, & Roldán, 2006). Th means that competencies are abilities which differentiate the organization and include a set of necessary behaviors for achieving effective organizational performance, although these behaviors cannot be effective on their own, and the

nixture of these behaviors with individual skills in various sections can be decisive (Cohen & Levinthal, 1990). Another feature of technological distinctive competencies reflects in the discussion of the relationship between new echnologies and development of skills. Acquiring new technological skills depends on creating technological distinctive competencies. Also, these competencies include development and implementing new technologies which would be practical in case of existence of various organizational capabilities (Miyazaki, 1999). Nowadays, innovations are the result of creativity and new technologies, so emergence of new technologies can be considered either a threat or an opportunity for an organization. This depends on the support of senior management and the way they deal with new echnologies. In other words, managers should welcome new technologies in order to remain in competition and provide a platform to utilize these technologies for creating technological distinctive competencies in an organization.

2) Technological Distinctive Competencies and Internet Entrepreneurship

Regarding significant changes that occur in global environment in recent times, some call entrepreneurship as the engine for economic development (Duening, Hisrich, & Lechter, 2014). Creating and development of internet network nakes fast data transaction possible and some new types of commerce have emerged which is called electronic commerce (Balachandran & Sakthivelan, 2013). Electronic commerce has opened a new field in competition because of the speed, efficiency, cost reduction, and exploitation of passing opportunities, so lagging behind this trend of change results in isolation in the global economy. Therefore, we call the electronic commerce as a job creating platform. Also, entrepreneurs can create jobs in the virtual space by exploiting new opportunities with the help of organizational capabilities (Zhang, Peng, & Li, 2008). They extract scientific and technical resources through echnological distinctive competencies and expertise of organization. This is done using a set of rules which finally esults in entrepreneurship and new product development (Teece, Rumelt, Dosi, & Winter, 1994). All of these explanations mean that technological distinctive competencies is a specific technological dominance that can lead to competitive advantage (Real et al., 2006). Employing a new technology in an organization would be effective when a correct managerial system pays constant attention to the necessary technological skills in order to execute new echnologies. Technological distinctive competencies would make this possible (Schramm, 2006). Usually, organizations which develop technological distinctive competencies have a high potential for adopting technology and are able to understand other technological cognitive models and acquire implementation (Thomas, 2013). In general, levelopment of competencies in organizations, including technological distinctive competencies leads to mprovement of organizational learning, and enhancing of organizational performance (Duening et al., 2014). As Thaysen and Kautz said, employees with technological distinctive competencies use information technology easily and facilitate organizational learning (Kautz & Thaysen, 2001). Recent studies have shown that in today's agitated environment, organizations which have founded their business upon technological distinctive competencies have nigher levels of performance (Wang, Lo, & Yang, 2004). Organizations which are active in technology-based ndustries such as biotechnology, software and computer, organizational managers have the main role of employing specialists and motivating them for promotion of innovative activities which is one of the dimensions of entrepreneurship (Casper & Whitley, 2004). Walsh and Linton (2002) believed that distinctive competencies were elated to specific industries and were considered as strategic factors for organization. Among these competencies, echnological competencies of organization are the most important (Banerjee, 2003). In an industry in which opportunities are changing quickly, technological competency is considered the most important factor for creating competitive advantage (Prahalad & Hamel, 1990).

3) Technological Distinctive Competencies and Innovation Capability

information technology is defined by American Association of Technology as follows. Information technology neludes study, design, development, implementation, and support of information systems based on computer and specially, software and hardware applications (García-Villaverde & Ruiz-Ortega, 2011). The role of information echnology in today's economy is obvious. Various firms have invested heavily in information technology infrastructures in order to be successful in their industry (Bordonaba-Juste, Lucia, & Polo-Redondo, 2012). With

regards to the important role of information technology in facilitating organizational innovation, investigating the relationship among information technology, innovation, and business performance is of high importance (Jacks Palvia, Schilhavy & Wang 2011; Tarafdar & Gordon, 2007). Different industries are directly involved in information technology including hardware, software, electronics, semi-conductors, internet businesses, producers of telecommunication apparatus, electronic commerce, and computer services industries (Chandler & Day, 2012). In the recent years, the relationship between information technology and business innovation has been the focal point of many studies. These studies have mentioned information technology as the driving force in the progress of organizations towards innovation in processes and products (Ramachandran, Devarajan, & Ray, 2006). The existing literature and researches show that information technology capabilities have positive and significant effect on produc innovation (Bharadwaj, 2000). Nowadays, there is a close bond between organizational strategic planning and information technology, so determining their priority is difficult. Information technology can be a source of creating competitive advantage for firms and can change the way in which a business operates (Henderson & Venkatraman 1993). The term information technology capabilities or values driven from information technology is usually incorporated with performance results including innovation, enhancing efficiency or productivity, improvement of customer services, cost reduction, and creating competitive advantage (Davenport, 2013). Understanding the relationship between information technology capabilities and innovation have great importance because this age is called information age. Most of the innovations are through information technology (Cooper & Zmud, 1990) Information technology has provided many advantages for organizations through its rapid growth and finally led to creating competitive advantage for the organization in comparison to its main competitors (Powell & Dent-Micallef 1997).

(4) Information Technology Capabilities and Internet Entrepreneurship

On the basis of previous studies, entrepreneurial organizations which are active on the internet should pay a great dea of attention to the resources, infrastructures, alignment of their strategies and management of information technology in their organizations (Matlay, 2004). Luftman explained the two-sided impact of information technology or entrepreneurship. On one hand entrepreneurs could use information technology according to their technical abilities and on the other hand, they could employ creativity to establish a new venture (Sledgianowski & Luftman, 2005) Information technology capabilities are the ability of an organization to unify and establish its information technology resources and combine them with other resources (Bharadwaj, 2000). Information technology capabilities have the potential to cause cost reduction, increase profitability, and other performance criteria (Tarafdar & Gordon, 2007). To summarize, it can be said that information technology capabilities can form organizations with low organizational hierarchy because these kind of organizations have flexible processes and operations, which are necessary for new product development, business process re-engineering, and business models (Chen, Wang, Nevo, Benitez-Amado, & Kou, 2015). In general, information technology has two capabilities for organizations:

- (a) Enabler: Information technology acts as a strong enabler and provides effective and sufficient tools for all the aspects of an organization. Cases which express the role of information technology as an enabler include gathering storing, call creation, and technological innovations.
- **(b)** Infrastructure: Sharp, Irani, and Desai (1999) believed that this aspect related to the capabilities which information technology created for organizations. From resource-based view, information technology infrastructure and capabilities can be defined as information technology resources. Many approaches have been employed by researchers in the field of information technology value in businesses for analysis and formulating information technology resources (Wade & Hulland, 2004). Ross, Beath, and Goodhue (1996) divided information technology resources into these categories:
- (i) Human assets (technical skills of information technology employees, capability for understanding, and solving business problems).

- i) Technical assets (technical architecture, data standards and platform).
- Relational assets (cooperation with other sections, relationship with customers, senior management support, responsibility, and shared risk).

Interest in measuring the impact of information technology on business performance has been seen from time of oach. He expressed the term "productivity paradox". This expression means that although some organizations are invested heavily in information technology, they do not see a significant impact on their business performance Roach, 2003).

The resource-based view holds that organizations create value based on their resources which should be unique, ire, valuable, and difficult to imitate. Organizational competencies form when these resources are combined together ad create a specific organizational capability (Wernerfelt, 1984). With this approach, organizations can understand the advantages of using information technology if they create competencies related to information technology.

i) Innovation Capability and Internet Entrepreneurship

his age is the era of innovation and if the quality of products does not improve, they will vanish from the competition pidly. Obviously, innovation and creativity is the best way to maintain the existing market and reach new markets. In day's world, the biggest capital of an economic firm is its employees who are learners and creative, and they create itrepreneurs (Martin, 1994). Nowadays, organizational innovations are highly affected by information technology at can lead to competitive advantage. From the organizational innovations which are affected by information chnology, cases like new business plans, global markets (globalization), new products, new marketing, super stems, and new sales methods (Davenport, 2013) are mentioned. According to Adler and Shenbar (1990), innovation pability has four features (conditions) including: a) ability to develop new products and markets; b) ability to nploy optimum process technology for producing new products; c) ability to develop and adopt new products and occases for satisfying future needs; and d) ability to encounter technological activities and unexpected activities by impetitors (Adler & Shenbar, 1990).

Today, world's economy is based on innovation, creativity, and employs knowledge; especially, information and mmunication knowledge. This economy is called knowledge-based economy. In the knowledge-based economy,

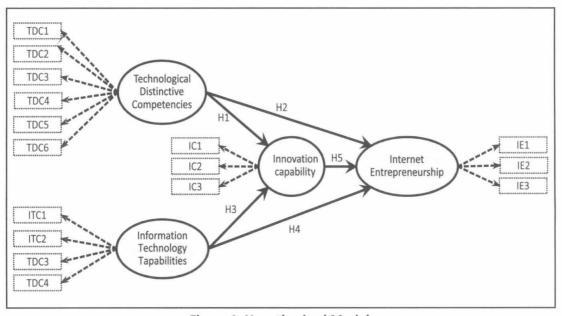


Figure 1. Hypothesized Model

innovators and thinkers are the main capitals for producing entrepreneur companies (Bhupatiraju, Nomaler, Triulzi, Verspagen, 2012). Entrepreneurship through the internet is not limited to internet sales and many cases, especially the fields of entrepreneurship use methods of acquiring customers through internet, internet marketing, cooperatic and virtual networks, virtual reality, and remote education. These are aspects of electronic commerce. An entrepreneurs a person with specific innovation who transfers ideas into reality and entrepreneurship which results in the enhancement of productivity, continuous innovation in goods, encouraging investors, and wealth creation. Electron commerce and entrepreneurship have close relationship with each other. Entrepreneurship leads to creativity at innovation grows electronic commerce. Electronic commerce has direct effect on facilitating and creating new idea and markets and expands existing ones. So, considering these facts, the hypotheses are proposed. According to the present explanations, the conceptual model is shown in Figure 1.

Research Methodology

The statistical population for this research includes internet entrepreneurial organizations which are working on the internet and all of their activities including marketing, sales, payment, product introduction, and after sales service that are done through the internet.

According to the previous studies, verification of an internet business by third party institutes has the greatest effe on creating trust among buyers. In this case, the buyer will feel safe about his information and can sue the busine if needed. On the other hand, there are lots of websites which do not have the legitimacy and are operating illegal. In Iran, the center for development of electronic commerce has the responsibility for creating security infrastructur and issuing the electronic symbol of trust to the internet businesses. In fact, the electronic symbol of trust is for building trust for users when they visit websites and make online purchases. This symbol will be issued by the responsibility organization only after receiving all the required documents. People can visit www.enamad.ir website which belon to electronic commerce development center and see the list of verified companies.

A questionnaire was designed based on the mentioned models and was confirmed by qualified professors f measuring the reliability. We first distributed 30 questionnaires and after initial verification of the reliability t internet version of the questionnaire was developed and sent to 4,100 email addresses of which 217 answers we received. 15 of them were not usable because of imperfection. So, finally we have 202 verified questionnaires on which we have done statistical analysis.

(1) Dimensions and Indicators: The existing variables of this research have dimensions, indicators, and items which are extracted from other researches.

(i) Technological Distinctive Competencies

The first variable is technological distinctive competencies. Many researches have done about the effects of vario technological variables in organizations including: senior management support, technological skills, investment, at technological distinctive competencies (Martín-Rojas, García-Morales, & García-Sánchez, 2011).

In this research we have chosen the technological distinctive competencies variable based on Real, Leal, Roldán (2006), and its effect on the internet entrepreneurship. For measuring this variable, we have adopted a 5-poil Likert scale (1 = totally disagree, 5 = totally agree).

(ii) Information Technology Capabilities

The next variable is information technology capabilities and because in the previous studies this variable is r measured directly. We have measured it according to Chen et al. (2015) and we have used the 5-point Likert scale whi is from $1 = totally \ agree$ to $5 = totally \ disagree$. The indicators are: information technology flexibility, information technology integration, information technology alignment, and information technology management.

i) Innovation Capability

sui and Minetaki have mentioned three factors for measuring innovation capability in their research (Tsuji & inetaki, 2011) and we have adopted them with a 5-point Likert scale from 1=very bad to 5=very good.

() Internet Entrepreneurship

e have chosen intrepreneurship in technological organizations for investigating the internet intrapreneurship riable. Based on the Heavey, Simsek, Roche, and Kelly (2009) model, intrapreneurship has three dimensions cluding business investment, new product development, and self-actualization.

tatistical Analysis

fter collecting the answered questionnaires, statistical analysis was conducted on the data. The statistical analysis of is research is divided into two parts. In the first part, we investigated the fitness of the model, and in the second part e tested the hypotheses. In the first part, the fitness of model includes three steps. In the first step, we tested the fitness measurement model; in the second step, we tested the fitness of structural model, and in the third step we tested the ness of overall model. In the second part, we analyzed the authenticity of the hypotheses which is explained as llows:

) Checking the Fitness of the Model: As we have previously mentioned, checking the fitness of the model is inducted in three steps which are explained as follows:

Table 1. Reliability and Validity of Research Constructs

Research Constructs	Cronbach's Alpha	CR	AVE
Technological Distinctive Competencies	0.94	0.943	0.504
TDC1	0.93	0.925	0.806
TDC2	0.88	0.878	0.708
TDC3	0.94	0.935	0.786
TDC4	0.89	0.894	0.629
TDC5	0.93	0.926	0.757
TDC6	0.89	0.888	0.727
Innovation Capability	0.89	0.893	0.509
IC1	0.87	0.872	0.695
IC2	0.93	0.927	0.815
IC3	0.86	0.856	0.667
Information Technology Capability	0.82	0.825	0.552
IT Capabilities1	0.87	0.874	0.625
IT Capabilities2	0.93	0.932	0.816
IT Capabilities3	0.86	0.877	0.670
IT Capabilities4	0.94	0.941	0.830
Internet Entrepreneurship	0.89	0.895	0.513
IE1	0.88	0.881	0.713
IE2	0.93	0.919	0.816
IE3	0.86	0.834	0.681

(i) Fitness of the Measurement Model: In this step, indicators such as composite reliability (CR) and Cronbacl Alpha have been used in order to measure the reliability, convergent validity of the constructs have been measured AVE and Fornell – Larcker method were employed to check the divergent validity of the constructs which are shown Table 1 and Table 2.

Table 2. Fornell - Larcker Matrix

										- lat	The second second	and the same of th					-			-
*	TDC	TDC1	TDC2	TDC3	TDC4	TDC5	TDC6	ITC	ITCl	ITC2	ITC3	ITC4	IC	IC1	IC2	IC3	IE	IEl	IE2	IE3
TDC	0.491		200												-					1
TDC1	0.286	0.529																		
TDC2	0.393	0.371	0.619																NAME OF STREET	333
TDC3	0.242	0.325	0.521	0.796																
	0.315	0.289	0.534	0.583	0.604															201
TDC5	0.288	0.404	0.472	0.585	0.554	0.762														
TDC6	0.278	0.329	0.513	0.662	0.599	0.648	0.542													
ITC	0.284	0.305	0.547	0.656	0.506	0.740	0.476	0.683												
ITCl	0.315	0.384	0.529	0.602	0.434	0.742	0.501	0.546	0.883			St. 2.		A	+ 2	() P				
ITC2	0.401	0.414	0.418	0.621	0.567	0.669	0.449	0.590	0.711	0.798										
ITC3	0.312	0.242	0.413	0.695	0.523	0.705	0.436	0.525	0.738	0.744	0.753		-	1000		77	Water -		1000	912
ITC4	0.436	0.273	0.467	0.595	0.505	0.669	0.456	0.667	0.687	0.725	0.618	0.672								
IC	0.269	0.365	0.307	0.656	0.459	0.676	0.389	0.507	0.712	0.735	0.615	0.625	0.758			1000				
IC1	0.289	0.412	0.530	0.704	0.577	0.693	0.453	0.530	0.848	0.699	0.685	0.590	0.664	0.757						
IC2	0.344	0.322	0.475	0.581	0.495	0.503	0.491	0.575	0.769	0.714	0.679	0.537	0.617	0.706	0.589					11 -
IC3	0.387	0.369	0.491	0.714	0.532	0.528	0.393	0.491	0.535	0.419	0.519	0.614	0.622	0.650	0.478	0.892				
IE	0.396	0.298	0.532	0.651	0.428	0.709	0.533	0.632	0.639	0.644	0.643	0.568	0.577	0.716	0.457	0.788	0.831			-
IE1	0.231	0.453	0.606	0.533	0.579	0.698	0.479	0.606	0.815	0.714	0.711	0.577	0.615	0.635	0.405	0.815	0.755	0.489		
IE2	0.409	0.391	0.522	0.684	0.504	0.662	0.485	0.622	0.753	0.741	0.728	0.629	0.681	0.582	0.398	0.796	0.754	0.423	0.514	
IE3	0.299	0.493	0.567	0.583	0.554	0.848	0.492	0.607	0.822	0.788	0.721	0.598	0.718	0.607	0.384	0.766	0.801	0.394	0.451	0.6

Table 3. Standardized Path Coefficient with Direct Effect

	Technological	Information	Innovation	Internet
	Distinctive Competencies	Technology Capability	Capability	Entrepreneurship
Technological	*	*	0.514	0.813
Distinctive Competencies				
Innovation Capability	*	*	*	0.892
Information Technology Capability	*	*	0.274	0.119

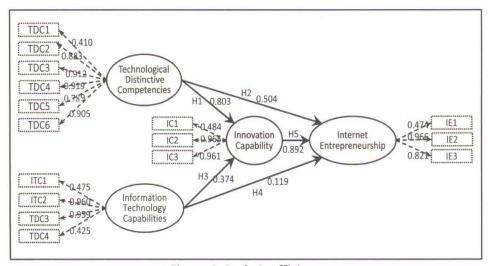


Figure 2. Path Coefficient

tness of Structural Model: After checking the fitness of measurement model, the fitness of structural model ld be verified and for this purpose, we have used t-values for measuring the relationship between the constructs we have used R-square for measuring the effect of independent variable on the dependent variable and f^2 for uring the intensity of relationships among the constructs which are shown in Table 3 and Figure 2.

Ilysis of Data

esting the main hypotheses (direct relations), Figure 3 should be referred to. In this diagram the *t*-values are shown or the indirect relations through a mediating variable, the Sobel test has been used. In Table 4, *z*-values for Sobel ave been presented which will be explained in detail next. Moreover as reported in Table 5, for measuring the sity of mediating variable, VAF is used.

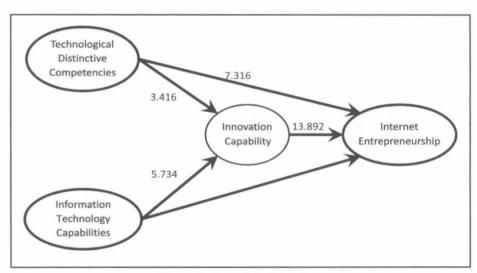


Figure 3. Calculated t-value

Table 4. Results of Sobel test

Depended Variable	Mediator Variable	Independent Variable	le Z-Value	
Internet Entrepreneurship	Innovation Capability	Technological Distinctive Competencies	12.784	Accepted
Internet Entrepreneurship	Innovation Capability	Information Technology Capability	4.571	Accepted

Table 5. Value of VAF

Depended Variable	Mediator Variable	Independent Variable	VAF 0.363	
Internet Entrepreneurship	Innovation Capability	Technological Distinctive Competencies		
Internet Entrepreneurship	Innovation Capability	Information Technology Capability	0.672	

dings

an be seen, the *t*-value for the relation between technological distinctive competencies and innovation capability 3.416, and as it is conducted in the confidence level of 95%, the statistic is higher than the critical value of 1.96. he hypothesis 1 is accepted and therefore, it can be said that technological distinctive competencies have a positive significant effect on internet entrepreneurship. The statistic also shows the acceptance of hypothesis 2 because

it was 7.316 and (not between +1.96 and -1.96), so the technological distinctive competencies have a positive, significant effect on innovation capability. As the *t*-value was 5.734 for hypothesis 3, so this hypo is also confirmed, and it can be expressed that information technology capabilities has positive and significant on the innovation capability. The statistic for the relation of information technology capabilities and in entrepreneurship was 6.512, and as it was higher than 1.96. So, the hypothesis 4 is also verified and inform technology capabilities have an effect on internet entrepreneurship. The *t*-value for the relation between innov capability and internet entrepreneurship was 13.892 and it verifies the relationship, so the hypothesis 5 is acc. As the hypothesis 6 incorporates a mediating variable, the indirect effects should be taken into consideration. Fir effect of technological distinctive competencies on the innovation capability and then the effect of innov capability on the internet entrepreneurship should be verified. As they are already confirmed, it can be conclude technological distinctive competencies have an effect on internet entrepreneurship through innovation capabilities have an effect on innovation capabilities have an effect on innovation capabilities be significant effect on innovation capability and the effect of innovation capability on internet entrepreneurs confirmed in hypothesis 5. So, information technology capabilities have an effect on the internet entrepreneursh innovation capability. In other words, hypothesis 7 is confirmed.

Conclusion

From hypothesis 1, it has been confirmed that technological distinctive competencies have positive and signi effect on innovation capability. The standardized path coefficient for this relationship was 0.514 which show technological distinctive competencies can determine about half of the changes in the innovation capability dir In other words, technological distinctive competencies have 51% effect on innovation capability. In the conce model of research, standardized path coefficient between technological distinctive competencies and in entrepreneurship was equal to 0.803, which shows great effect of technological distinctive competencies on in entrepreneurship, and it can be concluded that organizational competencies with individual competencies on t them are the critical factors for organizations and internet entrepreneurs because they have 80% effect on in entrepreneurship. The path coefficient between information technology capabilities and innovation capability 0.274 which shows that there is not a strong relationship between them. It can be explained that some people creativity and innovation is inherent and some people think it can be taught through education by a four step pr which include perception, nurturing, inspiration, and innovation. The standardized path coefficient bet information technology and internet entrepreneurship was 0.119, and it shows there is a relationship between As we are living in the communication age and according to the fast growth of new technologies, the field has ready for new products and services, creative entrepreneurs can take advantage of information technology establish entrepreneurial cyber (internet) businesses. The essence of entrepreneurship is innovation. In other w entrepreneurship depends on creativity and innovation. The results of this research show that innovation capa can predict changes in internet entrepreneurship to a large degree and the standardized path coefficient bet innovation capability and internet entrepreneurship was 0.892, which confirms our statement. This means innovation capability has 90% effect on internet entrepreneurship. It should be mentioned that the greatest effe internet entrepreneurship in this research was from innovation capability variable which shows the importan innovation. In the previous sections, it has been confirmed that technological distinctive competencies have a effect on internet entrepreneurship. In hypotheses 6, the indirect relationship through the mediating variab innovation capability was taken into account. As it was mentioned earlier, the direct effect of technological distin competencies on internet entrepreneurship is 80%, and for checking the indirect effects we should conside direct effect of technological distinctive competencies on innovation capability. The direct effect of innov capability on internet entrepreneurship intensity were 0.514 and 0.892 respectively. With the help of these value the formula to determine the severity of meditating role, the indirect effect of technological distinctive compete on internet entrepreneurship was 0.363. This means that technological distinctive competencies also have positiv

gnificant effect on internet entrepreneurship indirectly but the indirect effect is less than the direct effect, ke hypothesis 6, we intend to measure the indirect effect of a relationship. The direct effect of information choology capabilities on internet entrepreneurship was 0.119, although the indirect effect through the mediating role innovation capability was 0.244. The important point is that the indirect role of information technology capabilities internet entrepreneurship is higher than its direct effect. In other words, information technology capabilities do not ve an impressive effect on internet entrepreneurship, and when they are combined with innovation capability, the fect intensifies.

eferences

- ller, P. S., & Shenbar, A. (1990). Adapting your technological base: The organizational challenge. *Sloan Management Review*, 25, 25–37.
- itio, E., & Yli-Renko, H. (1998). New, technology-based firms in small open economies: An analysis based on the Finnish experience. *Research Policy*, 26(9), 973–987. doi:https://doi.org/10.1016/S0048-7333(97)00054-1
- lachandran, V., & Sakthivelan, M. S. (2013). Impact of information technology on entrepreneurship (e-Entrepreneurship). *Journal of Business Management & Social Sciences Research*, 2(2), 51–56.

 [O n l i n e] .

 A v a i l a b l e : http://citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.402.9790&rep=rep1&type=pdf
- nerjee, P. (2003). Some indicators of dynamic technological competencies: understanding of Indian software managers. *Technovation*, 23(7), 593–602. doi: https://doi.org/10.1016/S0166-4972(02)00007-X
- rchicci, L. (2013). Towards an open R & D system: Internal R&D investment, external knowledge acquisition and innovative performance. Research Policy, 42(1), 117-127. doi: https://doi.org/10.1016/j.respol.2012.04.017
- aradwaj, A. S. (2000). A resource-based perspective on information technology capability and firm performance: An empirical investigation. *MIS Quarterly*, 24(1), 169–196. doi: 10.2307/3250983
- upatiraju, S., Nomaler, Ö., Triulzi, G., & Verspagen, B. (2012). Knowledge flows—Analyzing the core literature of innovation, entrepreneurship and science and technology studies. *Research Policy*, 41(7), 1205–1218. doi: https://doi.org/10.1016/j.respol.2012.03.011
- rdonaba-Juste, V., Lucia, L., & Polo-Redondo, Y. (2012). The influence of organizational factors on e-business use:

 Analysis of firm size. *Marketing Intelligence & Planning*, 30(2), 212-229. doi: 10.1108/02634501211211984
- rolis, D. M. D. (2003). Competencies and imitability in the pharmaceutical industry: An analysis of their relationship with firm performance. *Journal of Management*, 29(1), 27-50. doi: https://doi.org/10.1016/S0149-2063(02)00220-9
- sper, S., & Whitley, R. 2004. Managing competences in entrepreneurial technology firms: a comparative institutional analysis of Germany, Sweden and the UK. *Research Policy*, 33(1), 89–106.
- andler, J. D., & Day, B. J. (2012). Thiocyanate: A potentially useful therapeutic agent with host defense and antioxidant properties. *Biochemical Pharmacology*, 84(11), 1381-1387. doi: 10.1016/j.bcp.2012.07.029

- Chen, Y., Wang, Y., Nevo, S., Benitez-Amado, J., & Kou, G. (2015). IT capabilities and product innovation performance: The roles of corporate entrepreneurship and competitive intensity. *Information Management*, 52(6), 643–657. doi: https://doi.org/10.1016/j.im.2015.05.003
- Cohen, W. M., & Levinthal, D. A. (1990). Absorptive capacity: A new perspective on learning and innovational Administrative Science Quarterly, 35(1),128–152. doi: 10.2307/2393553
- Cooper, R. B., & Zmud, R. W. (1990). Information technology implementation research: A technological diffusion approach. *Management Science*, *36*(2), 123–246. doi: https://doi.org/10.1287/mnsc.36.2.123
- Damanpour, F. (1991). Organizational innovation: A meta-analysis of effects of determinants and moderator *Academy of Management Journal*, 34(3), 555–590. doi: 10.2307/256406
- Davenport, T. H. (2013). *Process innovation: Reengineering work through information technology.* Harvard Busine School Press.
- Day, G. S. (1994). The capabilities of market-driven organizations. *Journal of Marketing*, 58(4), 37–52. doi:10.2307/1251915
- Duening, T. N., Hisrich, R. A., & Lechter, M. A. (2014). *Technology Entrepreneurship: Taking Innovation to t Marketplace*. Academic Press.
- Fernandes, K., Raja, V., White, A., & Tsinopoulos, C. (2006). Adoption of virtual reality within construction processes A factor analysis approach. *Technovation*, 26(1), 111–120. doi: 10.1016/j.technovation.2004.07.013
- Fontes, M. (2001). Biotechnology entrepreneurs and technology transfer in an intermediate economy. *Technologic Forecasting and Social Change*, 66(1), 59–74. doi: https://doi.org/10.1016/S0040-1625(99)00066-9
- García-Villaverde, P. M., & Ruiz-Ortega, M. J. (2011). Ways to improve pioneer new ventures' performance in the IC industry. *Telecommunications Policy*, 35(1), 20–35. doi: https://doi.org/10.1016/j.telpol.2010.12.002
- Grinstein, A., & Goldman, A. (2006). Characterizing the technology firm: An exploratory study. *Research Polis* 35(1), 121–143. doi: https://doi.org/10.1016/j.respol.2005.09.003
- Heavey, C., Simsek, Z., Roche, F., & Kelly, A. (2009). Decision comprehensiveness and corporate entrepreneursh The moderating role of managerial uncertainty preferences and environmental dynamism. *Journal Management Studies*, 46(8), 1289–1314. doi: https://doi.org/10.1111/j.1467-6486.2009.00858.x
- Henderson, J. C., & Venkatraman, H. (1993). Strategic alignment: Leveraging information technology 1 transforming organizations. *IBM Systems Journal*, 32(1), 472–484.
- Jacks, T., Palvia, P., Schilhavy, R., & Wang, L. (2011). A framework for the impact of IT on organization performance. *Business Process Management Journal*, 17(5), 846-870. dc https://doi.org/10.1108/14637151111166213
- Kautz, K., & Thaysen, K. (2001). Knowledge, learning and IT support in a small software company. *Journal Knowledge Management*, 5(4), 349–357. doi: https://doi.org/10.1108/EUM000000006532
- Khazanchi, S., Lewis, M. W., & Boyer, K. K. (2007). Innovation-supportive culture: The impact of organization values on process innovation. *Journal of Operations Management*, 25(4), 871–884. d https://doi.org/10.1016/j.jom.2006.08.003
- Knight, R. M. (1987). Corporate innovation and entrepreneurship: A Canadian study. *Journal of Product Innovati Management*, 4(4), 284–297. doi: https://doi.org/10.1016/0737-6782(87)90032-4
- 38 AMC Indian Journal of Entrepreneurship January March 2020

- okshin, B., Gils, A. V., & Bauer, E. (2009). Crafting firm competencies to improve innovative performance. European Management Journal, 27(3), 187–196. doi: https://doi.org/10.1016/j.emj.2008.08.005
- artín-Rojas, R., García-Morales, V. J., & Bolívar-Ramos, M. T. (2013). Influence of technological support, skills and competencies, and learning on corporate entrepreneurship in European technology firms. *Technovation*, 33(12), 417–430. doi: https://doi.org/10.1016/j.technovation.2013.08.002
- artín-Rojas, R., García-Morales, V. J., & García-Sánchez, E. (2011). The influence on corporate entrepreneurship of technological variables. *Industrial Management & Data Systems*, 111(7), 984–1005. doi: 10.1108/02635571111161253
- artin, M. J. C. (1994). Managing innovation and entrepreneurship in technology-based firms. John Wiley & Sons.
- atlay, H. (2004). E-entrepreneurship and small e-business development: Towards a comparative research agenda. *Journal of Small Business and Enterprise Development*, 11(3), 408–414. doi: https://doi.org/10.1108/14626000410551663
- iyazaki, K. (1999). Building technology competencies in Japanese firms. *Research-Technology Management*, 42(5), 39–45. doi: https://doi.org/10.1080/08956308.1999.11671304
- ewbert, S. L., Gopalakrishnan, S., & Kirchhoff, B. A. (2008). Looking beyond resources: Exploring the importance of entrepreneurship to firm-level competitive advantage in technologically intensive industries. *Technovation*, 28(1–2), 6–19. doi: https://doi.org/10.1016/j.technovation.2007.07.002
- eto, M. (2004). Basic propositions for the study of the technological innovation process in the firm. *European Journal of Innovation Management*, 7(4), 314–324. doi: https://doi.org/10.1108/14601060410565065
- onaka, I., & Takeuchi, H. (2000). *The knowledge-creating company: How Japanese companies create the dynamics of innovatio*. Oxford University Press.
- ahalad, C. K., & Hamel, G. (1990). The core competence of the corporation. *Harvard Business Review*, 68(3), 79–91. Retrieved from https://papers.ssrn.com/sol3/papers.cfm?abstract_id=1505251
- well, T. C., & Dent-Micallef, A. (1997). Information technology as competitive advantage: The role of human, business, and technology resources. *Strategic Management Journal*, 18(5), 375–405. doi: https://doi.org/10.1002/(SICI)1097-0266(199705)18:5<375::AID-SMJ876>3.0.CO;2-7
- inones, G., Nicholson, B., & Heeks, R. (2015). A literature review of e-entrepreneurship in emerging economies: Positioning research on Latin American digital startups. In: Lèbre La Rovere R., de Magalhães Ozório L., de Jesus Melo L. (eds), *Entrepreneurship in BRICS*. Springer, Cham. doi: https://doi.org/10.1007/978-3-319-11412-5_11
- machandran, K., Devarajan, T. P., & Ray, S. (2006). Corporate entrepreneurship: How? Vikalpa, *The Journal for Decision Makers*, 31(1), 87. doi: https://doi.org/10.1177/0256090920060107
- al, J. C., Leal, A., & Roldán, J. L. (2006). Information technology as a determinant of organizational learning and technological distinctive competencies. *Industrial Marketing Management*, 35(4), 505–521. doi: https://doi.org/10.1016/j.indmarman.2005.05.004
- lee, J., Parent, D. W., & Oyamot, C. (2012). Influence of personality on a senior project combining innovation and entrepreneurship. *International Journal of Engineering Education*, 28(2), 302–309.

- Roach, S. S. (2003). The index of missing economic indicators: The productivity paradox. *The New York Tim* Retrieved from https://www.nytimes.com/2003/11/30/opinion/the-index-of-missing-econom indicators-the-productivity-paradox.html
- Ross, J. W., Beath, C. M., & Goodhue, D. L. (1996). Develop long-term competitiveness through IT assets. *MIT Slo Management Review*, 38(1), 31–42.
- Schramm, C. J. (2006). Law outside the market: The social utility of the private foundation. *Harvard Journal of Leand Public Policy*, 30(1), 356–392.
- Sharp, J. M., Irani, Z., & Desai, S. (1999). Working towards agile manufacturing in the UK industry. *Internation Journal of Production Economics*, 62(1-2), 155–169.
- Sledgianowski, D., & Luftman, J. N. (2005). IT-business strategic alignment maturity: A case study. *Journal of Ca. on Information Technology*, 7(2), 102–120. doi: 10.4018/jcit.2005040107
- Tarafdar, M., & Gordon, S. R. (2007). Understanding the influence of information systems competencies on procinnovation: A resource-based view. *The Journal of Strategic Information Systems*, 16(4), 353–392. d https://doi.org/10.1016/j.jsis.2007.09.001
- Teece, D. J., Rumelt, R. P., Dosi, G., & Winter, S. (1994). Understanding corporate coherence: Theory and eviden Journal of Economic Behaviour & Organization, 23(1), 1–30. doi: 10.1016/0167-2681(94)90094-9
- Thomas, B. (2013). Technology-based entrepreneurship. Retrieved fro http://lib.bvu.edu.vn/bitstream/TVDHBRVT/15883/1/Technology-Based-Entrepreneurship.pdf
- Tsuji, M., & Minetaki, K. (2011). Empirical study of internal innovation capability in ASEAN economies. *El Research Project*, 1–20.
- Wade, M., & Hulland, J. (2004). Review: The resource-based view and information systems research: Review extension, and suggestions for future research. MIS Quarterly, 28(1), 107–142.
- Walsh, S., & Linton, J. D. (2002). The measurement of technical competencies. *The Journal of High Technology Management Research*, 13(1), 63–86. doi: https://doi.org/10.1016/S1047-8310(01)00049-9
- Wang, Y., Lo, H.-P., & Yang, Y. (2004). The constituents of core competencies and firm performance: Evidence for high-technology firms in China. *Journal of Engineering and Technology Management*, 21(249–280. doi: https://doi.org/10.1016/j.jengtecman.2004.09.001
- Wernerfelt, B. (1984). A resource-based view of the firm. *Strategic Management Journal*, 5(2), 171–180. c https://www.jstor.org/stable/2486175
- Zahra, S. A. (1991). Predictors and financial outcomes of corporate entrepreneurship: An exploratory study. *Journa Business Venturing*, 6(4), 259–285. doi: https://doi.org/10.1016/0883-9026(91)90019-A
- Zhang, G., Peng, X., & Li, J. (2008). Technological entrepreneurship and policy environment: A case of China. *Journ of Small Business and Enterprise Development*, 15(4), 733-751. doi: https://doi.org/10.1108/14626000810917834

About the Authors

Dr. Ashkan Ayough holds a Ph.D. in Production and Operations. He is Assistant Professor of Operations Management at the Shahid Beheshti University. His research focus is on quantitative analysis of lean manufacturing systems and startups. He has over 15 years of experience in managing and directing various consultation projects.

Dr. Akbar Alem Tabriz holds a Ph.D. in Production and Operations. He is a Professor of Operations Management at the Shahid Beheshti University. His research focus is on quantitative analysis of quality and IT systems. He has over 30 years of experience in directing various consultation projects in the field of quality and strategic entrepreneurship management.

Mr. Mohsen Tavanaei holds a Master of Science in entrepreneurship from the Shahid Beheshti University, Tehran, Iran. He is the manager in charge of HRM in Qoraishi Food Company. He has over 10 years of experience in HRM. He is a productivity practitioner and is interested in implementation of organizational entrepreneurship in IT industries.

AMC INDIAN JOURNAL OF ENTREPRENEURSHIP

itatement about ownership and other particulars about the newspaper "AMC Indian Journal of Entrepreneurship" to be sublished in the 1st issue every year after the last day of February.

FORM 1V (see Rule 18)

.. Place of Publication : NEW DELHI
.. Periodicity of Publication : QUARTERLY
3. 4,5 Printer, Publisher and Editor's Name : S. GILANI
3. Nationality : INDIAN

. Address : Y-21,HAUZ KHAS, NEW DELHI - 16
. Newspaper and Address of individual : ASSOCIATED MANAGEMENT
Who owns the newspaper and partner of : CONSULTANTS PRIVATE LIMITED

Shareholder holding more than one percent. : Y-21, HAUZ KHAS, NEW DELHI-16

, S.Gilani, hereby declare that the particulars given above are true to the best of my knowledge and belief.

 ATED : March 1, 2020
 Sd/

 S. Gilani
 S. Gilani

Signature of Publisher