

## Factors Affecting Students Performance in Context of Improving Higher Education: A Case of Private Institute

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### ABSTRACT

*Education is of several types and patterns. There is for example, the arts education, the scientific education, the religious education, the physical education. In India, as in other countries, much stress has been laid on the promotion of technical education since the attainment of independence. India's economic ills are sought to be overcome through a process of industrialization for which, in turn, technical education is very essential. In other words, technical education is a vital prelude to India's property. The scope of technical education is very comprehensive. It incorporates within itself all subjects of study in engineering and technology. Civil engineering, Mechanical engineering, Electrical engineering, Mining engineering, Aeronautical engineering, Metallurgical engineering, Industrial engineering, Chemical engineering, Agricultural engineering, Production engineering, and a host of other fields of engineering form part of technical education. "Quality in technical education is a complex concept that has eluded clear definition. There are a variety of stakeholders in higher education including students, employers, teaching and non-teaching staff government and its funding agencies, accreditors, valuers', auditors, and assessors (including professional bodies). Each of these stakeholders has a different view on quality, influenced by his or her own interest in higher education. For example, to the committed scholar, the quality of higher education is its ability to produce a steady flow of people with high intelligence and commitment to learning that will continue the process of transmission and advancement of knowledge. To the government, a high quality system is one that produces trained scientists, engineers, and architects, doctors and so on in numbers judged to be required by society. The present work enlightens same path, so as to fulfil the demands of market and to improve quality of education in the present work some quality tools such as LINEAR PROGRAMMING, TOM, QUALITY FUNCTION DEPLOYMENT, with chi square testing and mat lab, have been used. Basic primary tool used is LPP which helps in converting demand of customer to action. It helps in understanding unspoken needs of customer which are desperately needed to be fulfilled. In this improvement work main focus was on improvement of labs and teaching staff, for maintenance of labs & improvement in teaching, use of quality circle is stressed with concept of TPM and Kaizen approach. Most interesting thing of using these tools was that they helped in achievement of desired target without much added resource, only refinement of procedure; moreover maintenance helps in gaining knowledge with saving extra expenditure. This also helps in up gradation of quality of products which satisfies external customer.*

**Key words :** QFD,CHI Square Testing, LPP, MATLAB, Statics Analysis

## I INTRODUCTION

India's higher education system is the world's third largest in terms of students, next to China and the United States. Unlike China, however, India has the advantage of English being the primary language of higher education and research. India educates approximately 11 per cent of its youth in higher education as compared to 20 per cent in China. The main governing body at the tertiary level is the University Grants Commission (India), which enforces its standards, advises the government, and helps coordinate between the centre and the state. Universities and its constituent colleges are the main institutes of higher education in India. At present in 2011, there are 227 government-recognized Universities in India. Out of them 20 are central universities, 109 are deemed universities and 11 are Open Universities and rest are state universities. Most of these universities in India have affiliating colleges where undergraduate courses are being taught. According to the Department of higher Education government of India, 16,885 colleges, including 1800 exclusive women's colleges functioning under these universities and institutions and there are 4.57 lakh teachers and 99.54 lakh students in various higher education institutes in India. Apart from these higher education institutes there are several private institutes in India that offer various professional courses in India. Distance learning is also a feature of the Indian higher education system.

## II REVIEW OF LITERATURE

All of the research review supports the hypothesis that student performance depends on different socio-economic, psychological, environmental factors. The findings of research studies focused that student performance is affected by different factors such as learning abilities because new paradigm about learning assumes that all students can and should learn at higher levels but it should not be considered as constraint because there are other factors like race and gender that can affect student's performance. Some of the researchers even tried to explain the link between students achievement, economic circumstances and the risk of becoming a drop-out that proved to be positive (Goldman N., Haney W., and Koffler S., 1988, Pallas A., Natriello G., McDill E., 1989, Levin H., 1986) B.A. Chandrashekar and A. Mishaeloudis (2001), explained the effects of age, qualification distance from learning place etc. on student performance. The performance of students on the module is not affected by such factors as age, sex and place of residence but is associated with qualification in quantitative subjects. It is also found that those who live near the university perform better than other students. Yvonne Beaumont Walters, kola soyibo, (1998) further elaborated that student performance is very much dependent on SEB (socio economic background) as per their statement, "High school

students' level of performance is with statistically significant differences, linked to their gender, grade level, school location, school type, student type and socio-economic background (SEB). Kirby, Winston et al. (2002) focused on student's impatience (his time-discount behaviour) that influences his own academic performance. Goethe found out that weak students do better when grouped with other weak students. (As implied by Zajonc's analysis of older siblings (1976) it shows that students' performance improves if they are with the students of their own kind. There are often different results by gender, as in Hoxby's K-12 results (2000); Sacerdote (2001) finds that grades are higher when students have unusually academically strong roommates. The results of Zimmerman

(1999, 2001) were somewhat contradictory to Goethe results but again it proved that students performance depends on number of different factors, it says that weak peers might reduce the grades of middling or strong students.

- Read already published work in the same field.
- Goggling on the topic of your research work.
- Attend conferences, workshops and symposiums on the same fields or on related counterparts.
- Understand the scientific terms and jargon related to your research work.

### III METHODOLOGY

Statistical techniques including regression analysis were used as a methodology. Data collected was primary through a well-defined questionnaire. A sample of private college students was taken where these variables were recognized and response was clear and understandable. Public sector educational institutions were not the focus of the study. A sample of 30 students was taken from a group of colleges. Students were grouped in a classroom they were briefed clearly about the questionnaire and it took on average half an hour to fill this questionnaire. Selection of students was at random. Out of these students only those were selected at random who were voluntarily willing to fill the questionnaires. The data was collected using a questionnaire administrated by the Research team in the 3<sup>rd</sup> month of 3<sup>rd</sup> year. The questionnaire dealt mainly with student profile based on his attitude towards Study, Strictness, Attendance, Age, Previous academic achievements, Daily life, etc. All 6 questionnaires were filled with the response rate of 100%.

The sample age composition was from 18 years to 22 years of age at maximum because Rajiv Gandhi Technical University of does not allow students over 22 years of age to be admitted in graduate classes.

### IV BASIC IDEOLOGY



### V LINEAR PROGRAMMING-

Linear programming (LP) techniques consist of a sequence of steps that will lead to an optimal solution to problems, in cases where an optimum exists. There are a number of different linear programming techniques; some are special-purpose (i.e., used to find solutions for specific types of problems) and others are more general in scope. This supplement covers the two general-purpose solution techniques: graphical linear programming and computer solutions. Graphical linear programming provides a visual portrayal of many of the important concepts of linear programming. However, it is limited to problems with only two variables. In practice, computers are used to obtain solutions for problems, some of which involve a large number of variables.

Linear programming is a powerful quantitative tool used by operations managers another manager to obtain optimal solutions to problems that involve restrictions or limitations, such as the available materials, budgets, and labour and machine time. These problems are referred to as constrained optimization problems. There are numerous examples of linear programming applications to such problems, including:

- Establishing locations for emergency equipment and personnel that will minimize response time
- Determining optimal schedules for airlines for planes, pilots, and ground personnel
- Developing financial plans
- Determining optimal blends of animal feed mixes
- Determining optimal diet plans
- Identifying the best set of worker-job assignments
- Developing optimal production schedules
- Developing shipping plans that will minimize shipping costs
- Identifying the optimal mix of products in a factory

### VI LINEAR PROGRAMMING MODELS

Linear programming models are mathematical representations of constrained optimization problems. These models have certain characteristics in common. Knowledge of these characteristics enables us to recognize problems that can be solved using linear programming. In addition, it also can help us formulate LP models. The characteristics can be grouped into two categories: components and assumptions. First, let's consider the components. Four components provide the structure of a linear programming model:

- Objective
- Decision variables
- Constraints
- Parameters.

Linear programming algorithms require that a single goal or objective, such as the maximization of profits, be specified. The two general types of objectives are maximization and minimization. A maximization objective might involve profits, revenues, efficiency, or rate of return. Conversely, a minimization objective might involve cost, time, distance travelled, or scrap. The objective function is a mathematical expression that can be used to determine the total profit (or cost, etc., depending on the objective) for a given solution. Decision variables represent choices available to the decision maker in terms of amounts of either inputs or outputs. For example, some problems require choosing a combination of inputs to minimize total costs, while others require selecting a combination of outputs to maximize profits or revenues.

### VII THE MODEL

Simple linear regression analysis was used to test the hypothesis-

Coefficients are b1, b2, b3, b4, b5, b6

### VIII THE DATA

A student profile was developed on the basis of information and data collected through survey to explain student's attitude towards explanatory variables. The first variable "attendance in class" explains student's attitude towards class attendance, which reflects his level of interest in learning. Student's attitude towards time management for studies is reflected through number of hours spent in study after college, is taken as second variable. Third variable of the study is family income that reflects the comforts and facilities available for

study. The fourth variable is "Question banks/reference book", that is, how many books a student refers for his studies. The fifth variable is "type of study" which shows whether the student studies in a group or studies individually. The last variable shows the residential status of student, describing whether the student is a Day scholar or a Hosteler.

Student's performance in intermediate examination is taken as dependent variable and rest of the variables, which construct student profile, are taken as independent variables.

This table explains expected relation of dependent variables these expected relations are also myths pervading in Indian society so the results of this study are to accept or reject these myths. The table explains students performance due to student's attitude towards studies based on student's profile developed on the basis of information and data collected. It is assumed that student is still carrying his profile as it is.

VARIABLE	EXPECTED RELATIONSHIP	EXPLANATION
Attendance in Class	Positive	A regular student is more serious in studies
Family Income	Positive	It is assumed affluence gives more facilities to learn
Study hours per day after College	Positive	It is assumed that more study hours results in good grade/division/ performance
Books Referred	Positive	More books referred results in better grasp of the concept
Type of Study	Positive	Group study results in healthier studying environment, hence better result
Hosteler/Day Scholar	Positive	Hostelers are found to be more dedicated in their studies

### IX EXOGENOUS (INDEPENDENT) VARIABLE

ATT= Attendance % age, it represents how many classes student attends in a week and that shows seriousness and attitude towards studies.

SH= Study hours, it represents how many hours a student spends on study after attending the class in college again it shows how much serious the student takes the studies.

FI= family income, it represents the level of affluence of the student, how much facilities, comfort the student can acquire.

BR= Book reference, it represents the quality of knowledge student is gaining, whether he is using a quality book or only a question bank.

TS= Type of Study, it represents the type of study like group or individual in which he study with many suggestion or study individual.

RS= Residential status, it represents the status that whether he is a day scholar or hosteller so that how much beneficial time he is getting.

Endogenous (dependent) variables  
Y= Student's performance

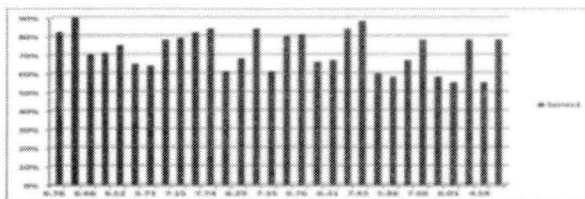
### X ANALYSIS OF DATA

S N	RESU LT	SGP A	CGP A	Compartment (SUBJECT)	Family income (Lakhs)	Attendance	Reference book/Question Bank	Hosteler/Day scholar	Study Hours per day	Type of study
1	FAIL	6.06	6.76	ME403	4.20	82%	Reference book	Day Scholar	1.75	Group
2	FAIL	6.63	6.91	ME404	3.2	90%	Question Bank	Day Scholar	1.75	Group

3	PASS	6.31	6.66		3.4	70%	Referenc e book	Hostler	2	Indivi dual
4	FAIL	6.13	6.26	ME403	3.3	71%	Question Bank	Hostler	1.5	Grou p
5	PASS	6.63	6.52		5	75%	Referenc e book	Day Scholar	1.5	Indivi dual
6	FAIL	3.88	3.88	BE401, ME403, ME405	3	65%	Question Bank	Hostler	near test	Indivi dual
7	FAIL	4.06	5.71	BE401, ME403, ME405	3.5	64%	Question Bank	Day Scholar	near test	Grou p
8	PASS	6.88	6.89		5	78%	Question Bank	Day Scholar	2	Grou p
9	PASS	7.75	7.15		3.6	79%	Question Bank	Hostler	2	Indivi dual
10	PASS	7.5	7.70		2.5	82%	Referenc e book	Day Scholar	2.5	Indivi dual
11	PASS	8.19	7.74		3.6	84%	Referenc e book	Day Scholar	2.5	Indivi dual
12	FAIL	3.88	5.16	ME403, ME404, ME405	2.8	61%	Question Bank	Day Scholar	near test	Grou p
13	FAIL	6.19	6.29	ME403	2.3	68%	Question Bank	Hostler	1.5	Grou p
14	PASS	7.00	7.39		3.7	84%	Question Bank	Hostler	2	Indivi dual
15	PASS	7.31	7.35		3.2	61%	Referenc e book	Day Scholar	2	Indivi dual
16	PASS	7.31	7.16		3.9	80%	Question Bank	Hostler	2	Grou p
17	PASS	7.19	6.76		2.3	81%	Question Bank	Day Scholar	2	Grou p
18	FAIL	4.94	4.82	ME403, ME404	2.1	66%	Question Bank	Day Scholar	near test	Grou p
19	FAIL	5.19	6.31	ME403, ME405	3.8	67%	Question Bank	Day Scholar	1.5	Indivi dual
20	PASS	7.31	7.03		2.5	84%	Referenc e book	Day Scholar	2	Indivi dual
21	PASS	7.69	7.43		4.1	88%	Question Bank	Day Scholar	2.5	Indivi dual
22	PASS	5.94	6.71		2.8	60%	Question Bank	Day Scholar	1.5	Grou p
23	PASS	6.13	5.86		2.3	58%	Question Bank	Day Scholar	1.5	Grou p
24	FAIL	4.88	5.89	ME403, ME405	2.5	67%	Question Bank	Day Scholar	near test	Indivi dual
25	PASS	7.56	7.66		4	78%	Refferan ce Book	Day Scholar	2.5	Indivi dual
26	FAIL	3.88	4.97	BE401, ME403, ME405	2.4	58%	Question Bank	Hostler	near test	Indivi dual
27	FAIL	5.06	6.01	ME403, ME405	2.7	55%	Question Bank	Hostler	near test	Indivi dual
28	PASS	7.50	7.36		3.4	78%	Question Bank	Hostler	2	Grou p
29	FAIL	4.13	4.58	BE401, ME403, ME405	2.6	55%	Question Bank	Day Scholar	near test	Indivi dual
30	FAIL	6.63	6.08	ME403	2.2	78%	Question Bank	Hostler	1.5	Indivi dual

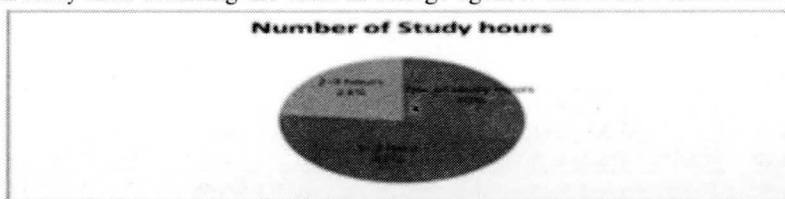
### XI RELATION OF ATTENDANCE TO CGPA OF STUDENTS

Attendance % age, it represents how many classes student attends in a week and that shows seriousness and attitude towards studies.



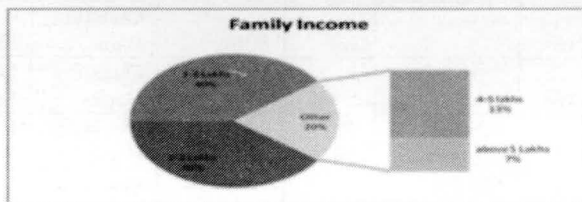
### XII NUMBER OF STUDY HOURS

Time student spends on study after attending the class in college again it shows how much serious the student takes the studies.



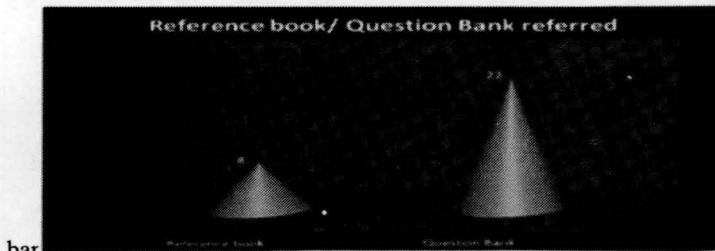
### XIII FAMILY INCOME

It represents the level of affluence of the student, how much facilities, comfort the student can acquire.



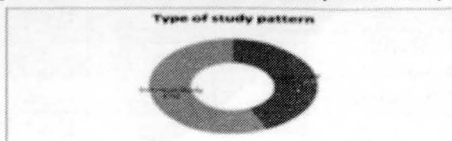
### XIV REFERENCE BOOKS / QUESTION BANKS REFERRED

It represents the quality of knowledge student is gaining, whether he is using a quality book or only a question



### XV TYPE OF STUDY PATTERN

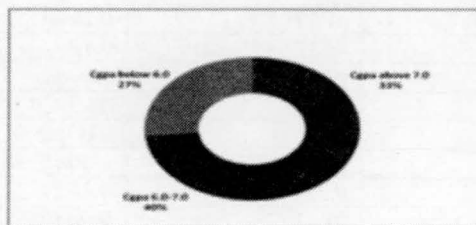
It represents the type of study like group or individual in which he study with many suggestions or study individual.



**XVI THE RESULTS OF INTERMEDIATE EXAMINATION ARE TAKEN AS STANDARD OF STUDENT PERFORMANCE.**

$$Y = a + b_1ATT + b_2SH + b_3FI + b_4BR + b_5TS + b_6RS$$

**XVII RATIO OF CGPA DISTRIBUTION AMONG STUDENTS**



**XVIII RATIO OF PASSED AND FAILED STUDENTS**



**XIX COMPARISON OF EXPECTED RESULTS AND RESULTS OF THE STUDY-**

Variable	Expected Relationship	Explanation	Results Of study
Attendance in class	Positive	A regular student is more serious in studies	Positive
Family income	Positive	It is assumed affluence gives more facilities to learn	Negative
Study hours per day after college	Positive	It is assumed that more study hours results in good grade/division/performance	Negative
Book referred	Positive	More books referred results in better grasp of the concept	Positive
Type of study	Positive	Group study results in healthier studying environment, hence better result	Negative
Hosteller/Day Scholar	Positive	Hostellers are found to be more dedication in their studies	Positive

**XX CHI SQUARE SOLUTION FOR VALIDATION OF RESULT**

parameter	A	B	C	D	E	Total
Family income	4.2	3.20	3.40	3.30	5	19.10
Study hours	1.75	1.75	2	1.50	1.50	8.50
sgpa	6.06	6.63	6.31	6.13	6.63	6.63
TOTAL	12.01	11.58	11.71	10.93	13.13	59.36

### XXI CALCULATION FOR CHI SQUARE ( $\chi^2$ )

$$(\chi^2) = \frac{(o-e)^2}{e} \quad d.o.f = (m-1)(n-1)$$

Expected frequency is calculated as

$$E_{r,c} = (n_r * n_c) / n$$

o	e	o-e	(o-e) <sup>2</sup>	(o-e) <sup>2</sup> /e
4.2	3.86	0.34	0.1156	0.03
3.2	3.73	-0.53	0.2809	0.075
3.4	3.77	-0.37	0.1369	0.036
3.3	3.52	-0.22	0.0484	0.014
5	4.23	0.77	0.05929	0.014
1.75	1.72	0.03	0.0090	0.005
1.75	1.66	0.09	0.0081	0.004
2	1.68	0.32	0.1024	0.061
1.5	1.57	-0.07	0.0049	0.003
1.5	1.89	-0.39	0.1521	0.08
6.06	6.43	-0.37	0.1369	0.021
6.63	6.20	0.43	0.1849	0.03
6.31	6.27	0.04	0.0016	0.002
6.13	5.85	0.28	0.0784	0.013
6.63	7.03	-0.40	0.1600	0.022

$$(\chi^2) = \frac{(o-e)^2}{e} = 0.536, < \text{TABULATED VALUE}, (\chi^2)_{0.05} = 15.51$$

Therefore, hypothesis accepted

#### Chi-Square Distribution

Degrees of Freedom (df)	Probability (p)										
	0.95	0.90	0.80	0.70	0.50	0.30	0.20	0.10	0.05	0.01	0.001
1	0.004	0.02	0.06	0.15	0.46	1.07	1.64	2.71	3.84	6.64	10.83
2	0.10	0.21	0.45	0.71	1.39	2.41	3.22	4.60	5.99	9.21	13.82
3	0.35	0.58	1.01	1.42	2.37	3.66	4.64	6.25	7.82	11.34	16.27
4	0.71	1.06	1.65	2.20	3.36	4.88	5.99	7.78	9.49	13.28	18.47
5	1.14	1.61	2.34	3.00	4.35	6.06	7.29	9.24	11.07	15.09	20.52
6	1.63	2.20	3.07	3.83	5.35	7.23	8.56	10.64	12.59	16.81	22.46
7	2.17	2.83	3.82	4.67	6.35	8.38	9.80	12.02	14.07	18.48	24.32
8	2.73	3.49	4.59	5.53	7.34	9.52	11.03	13.36	15.51	20.09	26.12
9	3.32	4.17	5.38	6.39	8.34	10.66	12.24	14.68	16.92	21.67	27.88
10	3.94	4.86	6.18	7.27	9.34	11.78	13.44	15.99	18.31	23.21	29.59
	N										

#### Validation through matlab(taking 3\*3 matrix)

```
[x,y,z]=solve('4.2*x+3.2*y+3.4*z=10.8','1.75*x+1.75*y+2*z=5.50','6.06*x+6.63*y+6.31*z=19')
```

```
[p,q,r]=solve('4.2*x+1.75*y+6.06*z=12.01','3.2*x+1.75*y+6.63*z=11.58','3.4*x+2*y+6.31*z=11.71')
```

```
%subplot(2,2)
```

```
%subplot(2,1,1);
```

```
%hold on
```

```
x
```

```
y
```

```
z
```

```
p
```

```
q
```

```
r
```

```
%i=[x y z];
```

```
%j=[p q r];
```

```
%plot(i,j);
```

```
%subplot(2,1,2);
```

```
%plot(y,q);
```

```
%subplot(2,2,1);
```

```
%plot(z,r);
```

Value obtained x=y=z=p=q=r=1

### XXII DISCUSSIONS

The objective of this study was to quantify the relationship between the different factors that are considered responsible of affecting the student performance along with providing base

for further research regarding student performance. Selecting these combination of variables do have some objectively like, It was expected that relationship between dependent variable and student attitude towards attendance is positive because regularity shows the effort and seriousness of student about his or her studies. It is believed that the relationship between dependent variable and student family income is positive because money can buy you all comfort that you need to concentrate on your studies but the result could not prove this relation because student belonging to more prosperous/affluent family do not give proper weight to studies although this value is very small but still it reflects the insignificance of affluence that is affluence cannot make a student serious about his studies or if a student want to study then affluence is not a prerequisite but still it requires more research to explain the phenomenon. It is still believed strongly that relationship between dependent variable and student attitude towards time allocation for per day after college are positively related but the result could not prove this relation because more study hours are not significant as far as student performance is concerned. It may depend on intelligence level, intellect, memory or method or learning of the student although this value is very small yet it reflects of personal characteristics of student. Further research is required to explore this relation. It is believed that book reference also has great effect on performance of students that if students are referring to books it helps in increase of concepts and deep knowledge about the topic, and if one is studying from question banks then he cannot grasp more knowledge; yes but he can touch every topic with little knowledge. Selecting a type of study i.e. between Group and Individual affects the student performance. It is believed that Group studies have more impact over individual studies. If a student is studying in group he is scoring better marks than him who is studying individually. One more important attribute is Day scholar or Hosteller. It is found that student that are Hosteller perform better than Day scholar.

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